

Clients of Citi Handlowy can use a virtual card

Citi Handlowy is one of few banks in Poland that offer a virtual card. It is a useful solution when you don't have access to a physical debit or credit card with Citi logo. In a new, convenient feature, clients can also view the card details in the Citi Mobile® application.

A virtual card is a credit or debit card in an electronic form, available to the existing clients of the Bank in the Citi Mobile® application. It allows its users to make payments and do shopping when they don't have the physical card on hand, for example, because it was lost. This way one can make transactions freely while waiting for a new card. A virtual card is issued automatically upon reporting the physical card lost, destroyed or stolen or after renewing the card's expiry date. The message that the virtual card is ready to be activated is displayed in the mobile application. The virtual card can be used immediately after being activated in the application.

The virtual card has the same number as the physical card and the same expiry date, but a different security code. It is valid for up to 90 days or until the client activates the physical card. Now, you don't have to open your wallet to use any card of Citi Handlowy – card details can be easily checked in the mobile application. This makes paying much more convenient.

We are really happy that our clients can now use virtual cards. This way, they can make payments whenever they need, and don't have to worry about losing their card when travelling or about the card becoming expired. All they need is a smartphone with the CitiMobile application, where they can activate the virtual card. They can also check the details of any card, virtual or physical, in the application. This convenient and user-friendly solution is now available to thousands of Citi card holders, says Artur Opaliński, Manager of the Product Department (Credit Card).

The virtual card of Citi Handlowy can be used to make payments online, make mobile payments with Apple Pay, Google Pay and BLIK as well as recurring payments for subscriptions. The card also provides the same privileges as the physical card: discounts up to 50% under the Citi Specials program, prizes under the Priceless Moments program and access to the pre-sales of tickets to concerts of the greatest artists.

For more information about the virtual card go to: <https://www.citibank.pl/karta-wirtualna/index.html>

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Bank Handlowy w Warszawie SA is one of the largest financial institutions in Poland. Under the brand name Citi Handlowy, it offers various advanced products and services in the areas of corporate, investment and retail banking. Bank Handlowy provides services to 5,400 corporate clients and around 622,000 individual customers through modern distribution channels and a network of 18 branches. The Bank's Group includes such entities as: Dom Maklerski Banku Handlowego (brokerage house) and Handlowy Leasing. As a member of Citigroup, the largest financial institution worldwide, Bank Handlowy provides its clients with access to financial services in more than 100 countries.

Citi (NYSE:C) is a leading global financial institution with about 200 million clients in more than 140 countries. Through its two separate operational units: Citicorp and Citi Holdings, Citi provides services to individual, corporate, governmental and institutional clients offering them a broad range of financial products and services in the retail, corporate and investment banking segments, as well as brokerage and asset management services. For more information please visit www.citigroup.com or www.citi.com.